

23<sup>rd</sup> January, 2023

### **BANKING MOHTASIB HOLDS SERIES OF HEARINGS**

Mr. Muhammad Kamran Shehzad, Banking Mohtasib Pakistan last week held a series of hearings of public complaints against commercial banks at Rawalpindi, Muzaffarabad and Peshawar.

The first two-day hearings were held in Rawalpindi on 16<sup>th</sup> and 17<sup>th</sup> January, 2023.

The hearing was held at Muzaffarabad on 18<sup>th</sup> January, 2023, while hearings were held at Peshawar on 20<sup>th</sup> January, 2023. The hearings were held in the presence of the Complainants and the officials of concerned banks.

It may be added here that in order to facilitate banking customers and to resolve their grievances at their door step, the Banking Mohtasib Pakistan holds hearings of complaints against commercial banks at all its Regional Offices.

It may be reiterated that services of Banking Mohtasib are free of cost and the complainants are not required to engage an advocate/ legal counsel to plead their cases.