



بینکنگ محاسب پاکستان Banking Mohtasib Pakistan

PRESS RELEASE

PR No-06/22

Faisalabad: November 30, 2022

Inauguration of Banking Mohtasib's Regional Office at Faisalabad

A new Regional Office of Banking Mohtasib Pakistan (BMP) has been inaugurated at SBP BSC, Faisalabad premises today (30th November, 2022).

With the opening of new Office, the complainants of Faisalabad and its adjoining areas would be facilitated as earlier these customers had to travel to Multan and Lahore for redressal of their grievances. With the establishment of Faisalabad Office, the number of Regional Offices of BMP has risen to six, besides a Secretariat in Karachi. Another Regional Office of BMP at Muzaffarabad, AJK is also proposed to be operational shortly.

It may be added here that the services of Banking Mohtasib are free of cost and the complainants do not need to engage an advocate / legal counsel to plead their cases.

Mr. Muhammad Kamran Shehzad, Banking Mohtasib Pakistan briefed the participants about the complaints resolution stats and procedure of Banking Mohtasib Pakistan.

Mr. Muhammad Ashraf Khan, Managing Director, State Bank of Pakistan Banking Services Corporation graced the inauguration ceremony as Chief Guest. Representatives from Business Community, Academia, Banking Industry, District Bar Association and other walks of life attended the gracious ceremony.

