



بینکنگ موحتسب پاکستان

Banking Mohtasib Pakistan

PRESS RELEASE

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Banking Mohtasib Provides Relief of Over Rs One Billion to Banking Customers During Nine Months of 2024

Monetary relief of over Rs 1.06 billion has been provided by the Banking Mohtasib to the banking customers during the first nine months (January – September, 2024) of the current calendar year. During this period 18,836 complaints were disposed of.

From 1st January to 30th September, 2024, the Office of Banking Mohtasib received 21,904 new complaints, including 5,277 from Prime Minister's Portal. During the same period of the last calendar year, monetary relief amounting to Rs. 972.33 million was provided by disposing of 18,431 complaints.

With a view to protecting the people from fraudulent activities which are rampant now a days, the Banking Mohtasib Pakistan, Mr. Sirajuddin Aziz has emphasized upon the banking customers not to disclose their personal and financial credentials to any third person as well as not click a link on their cell phone until and unless the same is from a reliable and authentic source. Further, on receipt of suspicious calls, they should immediately approach the nearest branch of their bank or contact the helpline of the bank and also report the matter and phone numbers etc. to Cyber Crime Wing of FIA, he added.

