



# بینکنگ موحتسب پاکستان Banking Mohtasib Pakistan

## PRESS RELEASE

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### Banking Mohtasib provides relief of Rs 972.33 million to banking customers during nine months of 2023

The Banking Mohtasib Pakistan has provided monetary relief of an aggregate amount of Rs 972.33 million to the banking customers by disposing of 18,431 complaints during the first nine months (January – September) of the current calendar year.

From 1<sup>st</sup> January to 30<sup>th</sup> September, 2023, the Office of Banking Mohtasib received 21,852 complaints, including 5,810 from Prime Minister's Portal.

With a view to protecting the people from fraudulent activities which are rampant now a days, the Banking Mohtasib, Mr. Sirajuddin Aziz has emphasized upon the banking customers not to disclose their personal and financial credentials to any third person. On receipt of suspicious calls, they should immediately approach the nearest branch of their bank or contact the helpline of the bank, he added.



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